

NOTIFICATION OF THE COLLECTION OF PERSONAL INFORMATION

This notification is provided by James Hardie Australia Pty Ltd in accordance with the requirements of Australian Privacy Principle 5 established under the Commonwealth Privacy Act 1988 (**Privacy Act**).

For any queries or requests concerning the Privacy Act and information about how you may opt out, access, update or correct your personal information, how you may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with please contact us via our CustomerLink Service Centre on 13 11 03 or by email to privacy@jameshardie.com.au.

Personal information provided by you when contacting us with a query is collected by James Hardie Australia to enable us:

- to respond to your query;
- to facilitate and fulfill requests for information; and
- to deal with any enquiries or complaints you may have.

If you choose not to provide some or all of the requested personal information, this may impact our ability to answer your query effectively.

We will only use or disclose your personal information for the purpose for which it was collected, unless:

- you have expressly or impliedly consented to its further use or disclosure;
- you would reasonably expect us to use or disclose it in such a way; or
- we are required by law or are otherwise compelled to disclose such information as permitted in the Australian Privacy Principles.

It is not expected that any personal information you provide will be disclosed to overseas recipients. However, where necessary, we may contract out various services associated with our functions and activities to entities located outside of Australia. We make every reasonable effort to ensure data security and appropriate privacy practices are maintained by any overseas entities we share personal information with. In this respect, we will only disclose your information to entities located overseas who we have contracted with to treat your personal information in a manner consistent with the Australian Privacy Principles.

Our full Privacy Policy is available at <http://www.jameshardie.com.au/page/privacy/>.